

# COCKLE BAY MATTERS

*Working together to deliver a better environment*

## Coming soon to Cockle Bay

This winter, we will inspect public and private wastewater and stormwater pipes in Cockle Bay to check they are correctly installed and in good condition.

This is part of our region-wide programme to improve the health of Auckland's backyards, waterways and beaches by reducing the number of overflows. Overflows often occur when stormwater gets into wastewater pipes and overwhelms them.

## What will we be doing?

- Visually inspecting your wastewater pipes, stormwater downpipes and gully traps.
- We may use non-toxic smoke, similar to what is used in discos and theatres, to pinpoint any places on your property where stormwater is entering our wastewater network.
- We may use dye testing. This involves pouring non-toxic dye down a drain so we can trace where the water ends up.
- We may use CCTV camera inspections.

We will send you a letter ahead of our visit.

## What happens after our visit?

We will leave a card in your letterbox to let you know the result of our visit. If further action is required, a letter will be sent to the property owner, outlining the issue and giving advice on what to do.

**Get a head start**

Turn over to see how you can help.



### Reducing wet-weather overflows together

The Nunn family are calling on the Cockle Bay community to check their private drainage. That's because last winter they experienced a number of overflows from a manhole in their backyard, where their two young boys play.

These overflows were the result of stormwater getting into the wastewater network and overwhelming it. This is called a wet-weather overflow.

They are not the only family in this area affected by wet-weather overflows.

## Get a head start

There's no need to wait until our team arrives in Cockle Bay. You can help local families to enjoy their backyards and beaches year-round by completing a few checks which can be carried out in minutes.

As a property owner, it's your responsibility to ensure stormwater from your property does not enter the wastewater network. Please check that your stormwater downpipes and gully traps are installed correctly.

### A compliant downpipe:

- is separate from a gully trap
- connects to the stormwater pipes on your property



Great – no action required

### A non-compliant downpipe:

- is connected to a gully trap, so stormwater will enter wastewater pipes



Please contact your local drainlayer

### A compliant gully trap:

- is raised off the ground
- is covered by a grate



Great – no action required

### A non-compliant gully trap:

- is level with the ground



Please contact your local drainlayer

**Thank you for doing your bit to reduce overflows and improve your local environment.**

## Get in touch

If you have any questions, we're here to help.



**Call:** (09) 442 2222



**Email:** cocklebay@water.co.nz



**Website:** www.watercare.co.nz



Search for 'Cockle Bay Residents and Rate Payers Association' group on Facebook for more information on your local drainlayers, upcoming DIY events and more.